



Luella Aitkenhead

Mermaid Beach, QLD

Phone: 0405 611 627

Email: luellaa07@icloud.com

Find my extended CV
at luellaaitkenhead.com



I am a friendly and reliable university student with strong communication skills and experience in retail and hospitality work. I am motivated and quick to learn in fast-paced workplace environments. I understand the importance of hitting goals, quality customer service and dependability, and I'm excited by the prospect of joining your team!

Availability

- Full-time university student; committed to balancing work and study effectively
- **Available for part-time work from Thursday evening to Monday (all day) weekly**
- Available for extra shifts during peak periods (holidays, sales events, etc.)
- Seeking legal or geopolitical internship or volunteering opportunities

Work history

Sales Assistant, The Just Group, Pacific Fair

Just Jeans (April 2026 – ongoing), Portmans (August 2025 – April 2026)

- Drove sales performance by meeting key performance indicators, as well as prioritising visual merchandising and inventory, and ensuring accurate stock levels
- Delivered an elevated customer experience through comprehensive product knowledge, personalised recommendations and proactive service

Internship at Hickey Lawyers, Gold Coast

Completed June 2024

- Drafted mock documents to improve understanding of various areas of Australian law
- Observed the norms and requirements of a professional legal environment
- Attended internal meetings and a court hearing

Waitress, George's on Sorrento

June – October 2023

- Maintained composure and professionalism during high-pressure shifts
- Proactively engaged customers with enthusiasm and promoted excellent service

Skills

- Dependable and responsible
- Elevated customer experience
- Time management & work ethic
- Experience with KPI's
- Application of learning
- Professional communication
- Working Italian proficiency ([CEFR B1](#))

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Education

Bachelor of Laws - The University of Queensland

February 2026 – ongoing (expected June 2030)

- Member of University of Queensland Law Society, and UQ International Law Society
- Pursuing a career in international commercial law and litigation
- Internship with Hickey Lawyers, Gold Coast, completed June 2024

Bachelor of Arts (International Relations, Psychology) - The University of Queensland

February 2025 – ongoing (expected November 2028)

- Current Grade Point Average of 5.50
- Studying an Extended Major in International Relations, and a Minor in Psychology
- Member of UQ Political Science and International Relations Society, UQ Psychology Students' Association, UQ Italian Society, and UQ Formula Racing Society

Queensland Certificate of Education - Somerset College, Gold Coast, QLD

January 2012 - November 2024

- Australian Tertiary Admission Rank (ATAR) - 92.90
- Excelled in English, Literature, English & Literature Extension, Italian and Psychology
- Study Abroad: Italian Language Program in Genoa, Italy, December 2023 to February 2024

Awards & Certifications

- Recipient of Magna Cum Laude Award for Academic Excellence (2024), recipient of Cum Laude Award ten times (2019-2024)
- King & Wood Mallesons Introduction to Commercial Law Job Experience ([Forge certification](#), March 2026)
- Leo Cussen Centre for Law Human Rights Law Job Experience ([Forge certification](#), March 2026)

Volunteering and Leadership roles

I have helped uplift others and connected with my community through the following initiatives:

- Active Member of the IMPACT Service Committee, Somerset College (2024), through which I've participated in numerous programs like adaptive disability surfing volunteering and fundraising / preparing meals for the disadvantaged.
- House Cross Country Captain – Somerset College, 2024
- 8-week volunteer at Mudgeeraba Special School (2023)
- Somerset Basketball player (as Small Forward) and Junior basketball coach, Somerset Basketball Club (2017 to 2023)

Reference & LinkedIn

For a professional or character reference, please contact Portmans Assistant Store Manager Micheala Neems at 0401342221. Further references can be supplied on request.

I'd love to connect on LinkedIn, my profile is [linked](#).